

Cleaning and Care Instructions

In order to preserve the longevity of our product, Symphony has established care and maintenance standards for our products. Keep in mind that improper cleaning and maintenance of any material may result in the voiding of the material warranty.

Safety guidelines when using sanitizing products

- Never mix bleach with ammonia or any other cleaner
- Wear rubber or other non-porous boots, gloves, and eye protection
- Try not to breathe in product fumes. If using products indoors, use in a well-ventilated area and open windows and doors to allow fresh air to enter

General Maintenance for All Materials

- With all cleaning products, refer to cleaning product manufacturer's label for application, specific product detail, and use. It is critical to read and follow the safety instructions on any cleaning product you use.
- When using any cleaning agent, we recommend that a small, inconspicuous area be pre-tested for colorfastness before cleaning the stain.
- In the case of overall soil condition or a large-scale stain, you should contact a professional furniture cleaning service for cleaning recommendations.
- No material is immune from stains or soiling.
- Lack of cleaning or improper cleaning will shorten the life span of it.
- The longer a stain remains on any surface, the more difficult it will be to remove. Address any stain as quickly as possible.
- Removing any cleaning residue is an important part of the cleaning process, and one that is often overlooked. All cleaners, even mild ones, leave behind a residue that can be harmful to the surface if not thoroughly removed (usually through clean water).

Laminate

To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry. Spray cleaners such as Glass Plus or Windex may also be used for general cleaning.

Difficult stains such as coffee or tea can be removed using a mild household cleaner and baking soda (mixing to achieve a paste consistency). Use a stiff nylon bristle brush, scrubbing (approx. 15-20 strokes) the affected area. Do not scrub in a way that damages or scratches the surface finish.

Stubborn stains that resist any of the above cleaning methods may require the use of undiluted household bleach or nail polish remover. Use a cotton ball saturated with bleach or nail polish remover (acetone), gently rub the stain for up to two minutes. Rinse thoroughly with warm water and wipe dry using a soft cloth. This step may be repeated if the stain appears to be going away and the color of the laminate has not been affected.

Warning:

- Prolonged exposure of the laminate surface to bleach will cause discoloration.
- Always rinse laminate surfaces after cleaning. Failure to do so can cause damage (even if a small amount of cleaning solution remains on the surface). A dry residue may be invisible. However, moisture from cups or drinks can reactivate it and result in permanently etched scars or stains over time.
- Hot pans and heat-producing appliances (such as electric skillets), when set directly upon the top, can mar the laminate. Always use a heat shield, hot pad or trivet.
- Acidic or abrasive cleaners can damage laminate surfaces. Do not use them.
- Hair, textile and food dyes can cause permanent stains. If dye should happen to spill, wipe it up immediately with dishwashing detergent or an all-purpose cleaner.
- Drain cleaners, oven cleaners, rust removers, and toilet bowl cleaners contain harsh chemicals, which will quickly cause permanent damage. If a spill occurs, wipe off all residue immediately, wash thoroughly with soapy water and rinse several times.
- Steel wool and other abrasive pads will damage the laminate face.

Vinyl, PVC, T-mold Edge band on Laminate Surface

Clean with a mild soap solution and rinse with clean, clear water. Wipe the entire surface, moving with the pattern and follow with a clean, dry soft cloth

Wood Edge band on Laminate Surface

- Clean all surfaces frequently with water-dampened soft cloth. Quickly buff dry.
- Immediately remove any liquids that come in contact with the wood edge using a blotting action to absorb the liquid.
- Avoid exposing wood edge to extreme heat, extreme cold, wide humidity variances and strong sunlight.
- Do not use soaps, commercial cleaners or harsh solvents (nail polish remover, acetates, etc.) as they will cause finish deterioration.

Powder Coated Metal Bases and Components

Clean with lukewarm water and a mild detergent as needed. After washing, rinse with water, and dry with a soft cloth.

Polished Chrome Bases

- Clean with a wet cloth or window cleaner.
- For scuff marks or heavy soiling, a non-abrasive automotive chrome polish can be applied as directed.

Power Modules – Metal and Plastic

- Power should always be disconnected to panels and power units prior to cleaning.
- Power units should never be cleaned with spray, but using a rag lightly dampened with the appropriate cleaner.
- Dampening a soft cloth with warm water, and gently dabbing any affected areas.
- For heavily affected areas, apply soap in moderation.
- Avoid aggressive chemical solvents (i.e. bleach and acidic or alkaline solutions).
- Plastic cords & plugs should be dry dusted regularly

Mechanical Components

- Clean any lint or debris from the moving parts of the E-Z install tilt or folding base mechanisms.
- Do not apply lubricant. Mechanisms have been designed and tested to not require lubrication under normal conditions.