



## 10 Year Warranty

All Symphony products are guaranteed against defect for a period of ten (10) years. Electrical items and height adjustment mechanisms are guaranteed against defect for a period of five (5) years. Symphony will replace or repair (at our discretion) without cost to our customers any item found to be defective as a result of defective material or workmanship. This excludes any item which has been abused or subjected to any use other than that which was originally intended for our product. Losa tables, conference tables, media wall/base units or other large assembled items shall not be moved unless they are taken apart. Moving such items can cause damage which is not covered under warranty. Any repairs by our customer must receive specific written authorization from Symphony before work is initiated. This warranty is given to the initial purchaser and is valid for as long as the product is owned by the initial purchaser. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the products during the warranty period. If a product is defective, and if written notice of the defect is given to Symphony within the warranty period, Symphony at its discretion will either repair or replace the defective product with a comparable component or product, or provide a refund of the purchase price. In no event shall liability under this warranty exceed the original purchase price. Warranty on plastic laminates is not covered by Symphony but is covered by laminate manufacturers under their specific warranty only. There are no other warranties expressed or implied. This warranty does not apply to damage caused by a carrier, alterations to the product not expressly authorized by Symphony. Symphony does not warrant the matching of color, grain, or texture except to within commercially acceptable standards. A product will not be considered defective, and Symphony will not be obligated to replace it, if that product is subject to any of Symphony's written planning, installation or user guides, and is not installed or used as recommended.